

Coordinate Public Transit- Human Services Transportation Plan Survey 2018

Palouse RTPO and Columbia County Public Transportation are conducting a Public Transportation services feedback. Please help us learn more about your public transportation by completing this survey.

1. How do you *usually* get where you need to go to work, shopping, errands, or medical appointments?

Please check only one.

- I drive
- I take a taxi
- I walk
- A friend or family member drives me
- I ride a bicycle
- I use public transportation
- other: _____

2. Do you currently use any of the following forms of public transportation on a weekly basis? Please check all that apply and indicate how often you typically ride per week:

- Pullman Transit
- COAST Transportation
- Columbia County Public Transportation
- Asotin County PTBA
- Garfield County Transportation
- Other: _____
- I do not currently use public transportation.

How many trips per week: _____

Route Description: _____

3. Were you aware of the aforementioned public transportation services agencies within SE WA Region?

- Yes
- No
- Never heard other transit agencies before

4. If you **DO** use public transportation, what are the primary reasons why you choose public transportation?

(check all that apply):

- I do not have access to a vehicle
- The bus is less expensive than driving and parking
- There is too much traffic
- I have trouble finding a place to park
- For environmental reasons
- The bus is more convenient than driving
- To prevent impaired driving
- Other: _____

5. If you **DO NOT** use public transportation currently, what transit service improvements would be needed for you to choose to ride public transportation?(check all that apply):

- Better service availability near my home/work/school- where: _____
- Improved access to transit information
- Shorter travel time
- More frequent service
- Longer hours of service
- Better service reliability
- Safer vehicles
- Guaranteed ride home for emergencies/overtime.
- Less crowded vehicles
- Greater bicycle capacity
- I would not ride, I prefer to drive
- Other: _____

6. Would you use public transportation services if the service improvements you checked for #5 were to be implemented? Yes No N.A., I already ride

Turn *Over, please*



7. Do you think there is a need for additional or improved public transportation in the Columbia County Area?

Yes No *If you checked "No," please skip to Question #9.*

If you checked "Yes" for Question #7 above, please indicate what improvements are needed:

8. During Past Year, were there any places within Asotin, Columbia, Garfield and Whitman counties that you could not travel due to lack of Public Transportation services? If yes, in which cities/towns?

9. Please provide any additional comments you may have concerning public transportation in the Columbia County and Surrounding Area:

10. Do you have access to Internet? Yes No

11. What types of social media do you use? Check all that apply.

Facebook Twitter Local blogs/forums YouTube Other: _____

12. Are you affiliated with any of the following area colleges/universities? Please check all that apply:

WWCC Student WWCC Faculty WWCC Staff
 WWU Student WWU Faculty WWU Staff
 Whitman College (WC) Student WC Faculty WC Staff

13. How would you classify yourself? (Optional)

Caucasian/White African American American Indian/Alaskan Native
 Two or more races Native Hawaiian/Pacific Islander Asian Other

14. Is English the primary language spoken in your household? Yes No Other _____

15. Are you: Male Female

16. Do you have a driver's license? Yes No

17. Do you have access to a vehicle? Yes No

18. Please indicate your age group.

Under 18 years old 18-45 years old 46-64 years old 65 years old or older

19. Which of the following best describes your current employment status? You may check more than one.

Employed, full-time Student, full-time Unemployed
 Employed, part-time Student, part-time Other: _____

20. What is your annual household income level? Please check only one.

\$14,999 or less \$30,000-\$44,999 \$60,000- \$74,999
 \$15,000- \$29,999 \$45,000-\$59,999 \$75,000 or higher