

## CLIENT COMMENT/COMPLAINT FORM

We welcome and encourage your comments/complaints.  
We need to know how we are doing so that we may better serve you.

Columbia County Public Transportation  
507 W. Cameron Dayton, WA 99328  
Phone: (509)382-1647 Fax: (509)382-3004  
Email: transportation@ccptranist.org

Contact Person: Karla John-Customer Service Representative. or  
Stephanie Guettinger-General Manager

Type of Complaint:

ADA

TITLE VI

GENERAL

Date of complaint: \_\_\_\_\_

All comments/complaints will be investigated and responded to. To ensure that you receive a response to your comment/complaint you must provide the following information in full:

Client Name: \_\_\_\_\_

Client Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Client Phone #: \_\_\_\_\_

Person placing complaint if someone other than the client:

Name: \_\_\_\_\_ Phone#: \_\_\_\_\_

