



CLIENT COMMENT/COMPLAINT FORM

**We welcome and encourage your comments/complaints.
We need to know how we are doing so that we may better serve you.**

Contact one of our Customer Service Representatives or the General Manager at:

Columbia County Public Transportation
507 W. Cameron Dayton, WA 99328
Phone: (509)382-1647 Fax: (509)382-3004
Email: info@ccptranist.org

Type of Complaint:

ADA TITLE VI GENERAL

Date of complaint: _____

All comments/complaints will be investigated and responded to. To ensure that you receive a response to your comment/complaint you must provide the following information in full:

Client Name: _____

Client Address: _____

City _____ State _____ Zip Code _____

Client Phone #: _____

Person placing complaint if someone other than the client:

Name: _____ Phone#: _____

Comment/Complaint: _____
