



ADA Policy

The Americans with Disabilities Act (ADA) was signed into law on July 26, 1990. The ADA is civil rights legislation which requires that persons with disabilities receive transportation services equal to those available on the fixed route service.

It is the policy of Columbia County Public Transportation that, when viewed in their entirety, services, programs, facilities, and communications provided by Columbia County Public Transportation, directly or by a contracted service provider, are readily accessible and usable to individuals with disabilities to the maximum extent possible. 49. CFR 37.105

Fare

Local in-town fare for Columbia County Public Transportation is as follows:

- Senior/Disabled - \$1.00 per day, unlimited boarding's
- Adult- \$1.50 per boarding
- Youth (5 to 17) - \$1.50 per boarding

Dayton to Walla Walla fare for Columbia County Public Transportation is as follows:

- Senior/Disabled - \$7.50 Round Trip same day
- Adult and Youth- \$7.50 Round Trip same day

1. Holiday Closures

Columbia County Public Transportation does not provide service on the following days: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, the day after Thanksgiving, and Christmas Day.

2. Approved Equipment

- "Wheelchair" means a mobility aid belonging to any class of three- or more-wheeled devices, usable indoors or out, designed to be used by individuals with mobility impairments, whether operated manually or powered.
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- CCPT is capable of providing service to an occupant and their wheelchair providing the lift and vehicle can physically accommodate them, unless doing so is inconsistent with legitimate safety requirements"
- Walkers should be collapsible and stored so they do not block the aisle, exit doors or exit windows. Non-collapsible walkers will be accepted providing there is space on the vehicle to safely store them.
- Equipment must be in safe working order, with batteries charged, tires inflated, and all parts secure. (49 CFR 37.3)

3. Mobility Device Brakes

When occupying a lift or securement area, it is recommended that passengers apply the brakes on their mobility devices; however, they are not required to do so. With power chairs or scooters, it is recommended that the power switch be turned to the “off” position.

4. Portable Oxygen Use

Individuals with disabilities who use portable oxygen devices are allowed to travel with respirators and properly secured portable oxygen supplies. Oxygen supplies must not obstruct the aisle. (49 CFR 37.167(h))

5. Securement Policy

Operators will use front and rear tie-downs to secure mobility devices. Operators will secure mobility devices at the strongest points of the device. The mobility device will be secured forward facing. Trained operators will be responsible for the securement process. Operators cannot assist riders using power chairs or scooters with the operation of their equipment. Columbia County Public Transportation cannot refuse to transport someone whose mobility device cannot be satisfactorily restrained, provided that mobility device fits within the definition described in Section 3. (49 CFR 37.165) It is Columbia County Public Transportation’s policy that all persons riding in a company vehicle are secured with either a lap belt or a shoulder and lap belt combination.

6. Personal Care Attendants

A Personal Care Attendant (PCA) may ride with you at no charge. A PCA is someone who travels with, and helps, a rider who is not able to travel alone. You must provide your own PCA if you need one. Guests and companions may ride with you on Columbia County Public Transportation. Guests and companions must pay regular fare. A companion is anyone who rides with you who is not designated as your PCA. (49 CFR 37 (d))

7. Service Animals

A service animal is any guide dog, signal dog, or other animal individually trained to work or perform tasks for an individual with a disability. In order to ride Columbia County Public Transportation or enter any Columbia County Public Transportation facility including bus shelters;

- The animal must be on a leash or in a container, remain under control of the owner, and behave appropriately.
- Birds, reptiles, amphibians, rodents, and cats must be kept in an enclosed carrier/container.
- The animal must remain at your feet or on your lap. It may not sit on a vehicle seat and it may not occupy the aisle.
- The animal must not be aggressive toward people or other animals. (49 CFR 37.167 (d))
- Rider is responsible for any damage or soiling caused by the animal.

8. Boarding Assistance

Operators shall position the bus to make boarding and de-boarding as easy as possible for everyone, and minimize the slope of the ramp. Bus operators shall provide assistance to passengers upon request. Passengers with disabilities shall be allowed adequate time to board and disembark the vehicle.

9. Maintenance of Lifts or Ramps

Bus operators must test the lift or ramp during the pre-trip inspection. Break down of accessibility equipment must be reported immediately to dispatch. If there is a lift or ramp failure, a replacement vehicle must be dispatched within 30 min from the time dispatch has been notified of the lift or ramp failure. (49.CFR 37.163)

10. Priority Seating

Upon request, bus operators shall ask – but not require – passengers to yield priority seating at the front of the bus to seniors and persons with disabilities. Drivers are not required to enforce the priority seating designation beyond making such a request.

11. Reserved Seating

Mobility device securement areas on buses are reserved. Passengers using common mobility aids shall be boarded if the securement areas are not otherwise occupied by a mobility device, regardless of the number of passengers on the bus. Bus operators are required to ask passengers sitting in the securement areas to move to other available seats.

12. Suspension of Service

A rider's privileges may be suspended for any of the following infractions on any Columbia County Public Transportation vehicle or properties.

- Smoking or carrying a lit pipe, cigar, or cigarette (unless in a designated smoking area).
- Discarding or dumping litter in places other than the recognized receptacles.
- Consuming alcoholic beverages.
- Loud, raucous, unruly, harmful, or harassing behavior.
- Engaging in other conduct that is inconsistent with the intended purpose of the transit facility, station, or vehicle. (RCW 9.91.025)

13. Notification of Policy

Information regarding CCPT's ADA policy is available to the public in our brochures, in all CCPT vehicles, in our Dispatch Office and by mail or email.

14. Complaint Process

Columbia County Public Transportation is committed to providing safe, reliable, and accessible transportation options for the community. Columbia County Public Transportation has established a Customer Complaint Policy and customers wishing to file a complaint and/or obtain a copy of the Customer Complaint Policy may contact Columbia County Public Transportation at (509-382-1647), or in person at Columbia County Public Transportation's administration office located at 507 Cameron Street, Dayton, WA 99328. (RCW 46.07b)